

VERTIV™

Power Assist

Release Notes

VERSION 1.1.1, DECEMBER 18, 2019

Release Notes Section Outline

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1 New Features Overview

Vertiv™ Power Assist monitors a single UPS connected to a single computer displaying and logging critical UPS status details, notifying you when the UPS is on battery back-up and automatically shutting down the computer based on battery conditions you configure. This release provides the following functionality and new features:

- UPS HID monitoring via USB connection
- UPS primary data points monitoring
- UPS and battery status alert
- UPS powered computer shutdown
- Configurable shutdown strategy
- Email notification
- Data and event storage
- Multi-lingual options (Simplified Chinese, English, Canadian French, Parisian French, German, Italian, Japanese, Polish, Iberian Portuguese, Russian, Iberian Spanish, Latin American Spanish)

2 Supported Hardware and Systems

For Vertiv™ Power Assist, your hardware must meet the following minimum requirements:

- Dual Core processor 2 GHz or faster
- 4GB RAM (32-bit) or 8GB RAM (64-bit)
- USB port
- 100G hard drive

The following Operating Systems (OS) are currently supported by Vertiv™ Power Assist:

NOTE: Additional Operating Systems (OS) are planned for future releases.

- Windows 7 with Service Pack 1 (will reach End-Of-Life in January 2020), Windows 8 and Windows 10
- Windows Server 2012, 2016, 2019

NOTE: Windows Server OS support does not include any Server Core.

The following UPS models are currently supported by this release:

NOTE: In upcoming releases, newly developed UPS models will be supported over USB connection automatically.

- Vertiv™ Liebert® PSI and PSI5 UPS
- Vertiv™ Liebert® PSA and PSA5 UPS
- Vertiv™ Liebert® PST5 UPS
- Vertiv™ Liebert® GXT3 and GXT4 UPS
- Vertiv™ Liebert® PSP UPS

3 Notes and Special Instructions

- When using Power Assist, some USB hubs or docks may not work properly. To avoid this issue, it is recommended to connect the UPS USB port to your computer's USB port directly. However, if you use a hub or dock and encounter a USB device discovery issue, the USB port will be activated by plugging/unplugging and changing your ports.
- Not all legacy UPS models support all data points used by Vertiv™ Power Assist. However, users still may perform a shutdown based on available data points. Regarding battery capacity, for example, a legacy UPS user still has the option to shut down when the battery capacity is less than a certain percent, shut down when the battery is only available for a designated remainder of time, or shut down immediately.