## The *Trellis*™ Real-time Infrastructure Optimization Platform Mobile Suite Release Notes Version 3.4.3 March 23, 2016

This document outlines:

- 1. General Enhancements and Fixes
- 2. Notes and Special Instructions

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## 1. General Enhancements and Fixes

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**NOTE:** This is a quality enhancement release. No new features were added.

Issue	Status
Corrected an issue where properties were not set properly on the server if those changes had been made while in offline mode.	Fixed
The Search window for capacities now reflects "Cooling" instead of "heat". This now matches the <i>Trellis</i> ™ platform web client (Bug 37066).	Fixed
The Catalog Download indicator is now only displayed in the header bar when there are symbols that still need to be downloaded. This should help in reducing confusion for users.	Fixed
There was an issue that prevented a device from being moved from one rack to another via the Clipboard.	Fixed
The interval between checks for Catalog Download checks has been changed from 24 hours to 7 days.	Fixed
An issue occurred if the keyboard was dismissed and then invoked again during log in. If this happened, the username and password fields shifted up on the screen and stayed there. Subsequent invocations and dismissals could shift the fields off the top of the screen.	Fixed
There was an issue that would cause the application to exit unexpectedly when sending an audit report email.	Fixed
The networking framework was updated to use the most recent recommendation from Apple® with the goal of improving networking stability.	Enhancement
Previously, the catalog symbol download would not restart if the user went offline and came back online. This behavior has been greatly improved, but there may still be an issue in highly unstable networking environments. In this case, logging out and logging back in should restart the download after a catalog check.	Enhancement

## 2. Notes and Special Instructions

**NOTE:** A new *Trellis*™ platform Mobile Suite version 4.0 application is now available in the Apple® App Store® online store. The *Trellis*™ platform Mobile Suite version 3.4.3 application covered by these release notes is a completely separate product also available for download in the Apple® App Store® online store.

## **Version Compatibility**

The release of  $Trellis^{TM}$  platform Mobile Suite version 4.0 introduces compatibility with version 4.0 of the  $Trellis^{TM}$  platform. Although there are no new customer-facing features with that release, version 4.0 of the Mobile Suite now uses the new API introduced in  $Trellis^{TM}$  platform version 4.0 to allow for better scalability and future performance enhancements.

After a customer upgrades to newer software version, the Apple® App Store® online store does not allow you to revert back to an earlier version. For example, if you have an automatic upgrade feature enabled or turned on, an upgrade to version 4.0 means that you can no longer go back to version 3.4.3. As a result, the *Trellis™* platform Mobile Suite version 4.0 application is being introduced in parallel with the *Trellis™* platform Mobile Suite version 3.4.3 application. This allows you to retain version 3.4.3 on an iPad® mobile digital device, as well as retain version 4.0.

The following table shows *Trellis*™ platform compatibility with specific versions of the Mobile Suite.

<i>Trellis</i> ™ Platform	Compatible with
Version	Mobile Suite 3.4.3?
3.4.0	YES
3.4.1	YES
4.0 and higher	NO

The user should be aware of the following items:

- The Quality Assurance (QA) team has identified an issue where during the use of Image Recognition, the user will, at some point, see multiple *Memory Exhausted* alerts that can be dismissed. The system attempts to free up what memory it can, but the root cause will be addressed in a future release.
- There was a reported issue where the user could not drag a monitored UPS into the alarm list without the
  application exiting prematurely. QA could not reproduce this and this issue was reported by only one
  customer. If we can reproduce it in the future, we will include the fix in a future release.
- Currently, you cannot drag a device from one ZeroU to another. The work-around is to put the device into unplaced inventory and then move it to the ZeroU. Both dragging from the rack into ZeroU and dragging from the catalog to ZeroU works. The fix requires a change within the *Trellis*™ platform and will be resolved in the API release.

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