

Below are the instructions and steps for the upgrade from Vertiv™ Environet™ Alert version 1.3/1.3.1/1.3.2 to 1.3.3. Please ensure to follow all the steps in order.

1. Backup

1. Log into your Environet Alert system and navigate to System Admin > System Settings, then click on the "Backup and Restore" tab.
2. Click the "Backup" button to create a backup.
 - a. Note: This is saved in the directory where Environet Alert was installed (default C:\Environet\backups).
3. Do *not* restart the system if prompted.

2. Install Environet Alert Version 1.3.3

1. On the remote desktop of the server where Environet Alert is Installed, locate the previously downloaded 1.3.3 install file.
2. Unzip the installer to a temporary location that is located on the server.
3. Run (double-click) the installer (Environet_setup_x64.exe).
4. On the "License Agreement" dialog, read through the terms and conditions and if you agree, select the "I accept the agreement" button and then click the "Next >" button.
5. On the "Niagara License Files" dialog, click the "Next >" button (no license changes or binding is necessary as this was done previously).
6. On the "Ready to Install" dialog, click the "Install" button.
7. Wait for the installation process to complete as this may take several minutes.
8. Once the dialog that shows "Finished Installing Environet Alert", click the "Finish" button.
9. Wait 1-2 minutes for the services to start completely.

3. Clear Browser Cache

1. Open your web browser and press CTRL + SHIFT + DEL.
2. Clear the temporary or offline files for all time for your browser.

4. Log In and Verify

1. Open your web browser and navigate to the address of the Environet Alert server.
2. Log in and verify that Environet Alert is upgraded by navigating to the System Admin > License Dashboard and viewing the "Product Version" is the new version that has been installed.

If you encounter any issues during the install, please send an email to dcimsupport@vertiv.com and/or contact your local support team (found [here](#)).